



OUR ESG COMMITMENT

At The Grafton Hotel, we believe great hospitality should also be responsible hospitality. As a BREEAM-certified hotel and proud Green Hospitality Eco Label certified member, we are committed to protecting the environment, supporting our community, and operating to the highest ethical standards.

Environmental Responsibility

We continually work to reduce our environmental footprint through:

- Energy efficiency improvements
- Water conservation
- Waste reduction and recycling
- Sustainable purchasing
- Urban biodiversity on our rooftop garden

We also monitor our performance each year to ensure we keep improving.

Social Responsibility

Our team is at the heart of our hotel. We invest in:

- Ongoing staff training and development
- A safe, inclusive, and supportive workplace
- Accessibility improvements in line with the European Accessibility Act
- Local suppliers and community partnerships

Strong Governance

We operate with transparency, compliance, and integrity.

We follow clear policies on environmental responsibility, responsible purchasing ensuring our hotel maintains the highest standards of governance.



Our Commitment to the Future

We are working toward:

- Reducing our energy and water use each year
- Increasing biodiversity on our rooftop
- Eliminating unnecessary single-use plastics
- Achieving Green Hospitality Gold
- Progressing toward a long-term Net Zero goal

SHG

SRETAW HOTEL GROUP

THE GRAFTON THE CHANCERY